

COORDINATED ENTRY ANNUAL REPORT

October 1, 2019 - September 30, 2020



What is Coordinated Entry?

The Coordinated Entry System (CES) is a mandated process that standardizes the steps of moving towards housing. All housing programs that receive Housing & Urban Development (HUD) and Emergency Solutions Grant (ESG) funding within the Out-Wayne Continuum of Care (CoC) participate in the CES. Within the CES are multiple partner agencies that collaborate and utilize creative strategies to help meet people's housing needs. The Out-Wayne CoC offers robust services to 40 communities by offering multiple ways to access Coordinated Entry staff.

The data in this report is compiled from two main sources: Homeless Management Information System (HMIS) and the Out-Wayne County CoC By-Name Lists (BNL). The BNL is a real-time list of all people experiencing homelessness in our community. Its purpose is to help prioritize housing resources for those most vulnerable.



Out-Wayne County Coordinated Entry Access Points

By Phone



Call the Wayne Metropolitan Community Action Agency Connect Center at 734-284-6999 and press option #1 to speak with someone regarding your housing crisis.

In Person



We have walk in locations available as needed:
WMCAA
2121 Biddle Ave,
Wyandotte, MI 48192
ChristNet
24356 Eureka Rd,
Taylor, MI 48180
ACCESS
2651 Saulino Ct,
Dearborn, MI 48120

Street Outreach



Our team will come to you! If you are living on the streets and have a mental health or substance use diagnosis you can call us at 734-284-6999, press option #1 and we will have our team meet you where you're currently living.

Community Referral

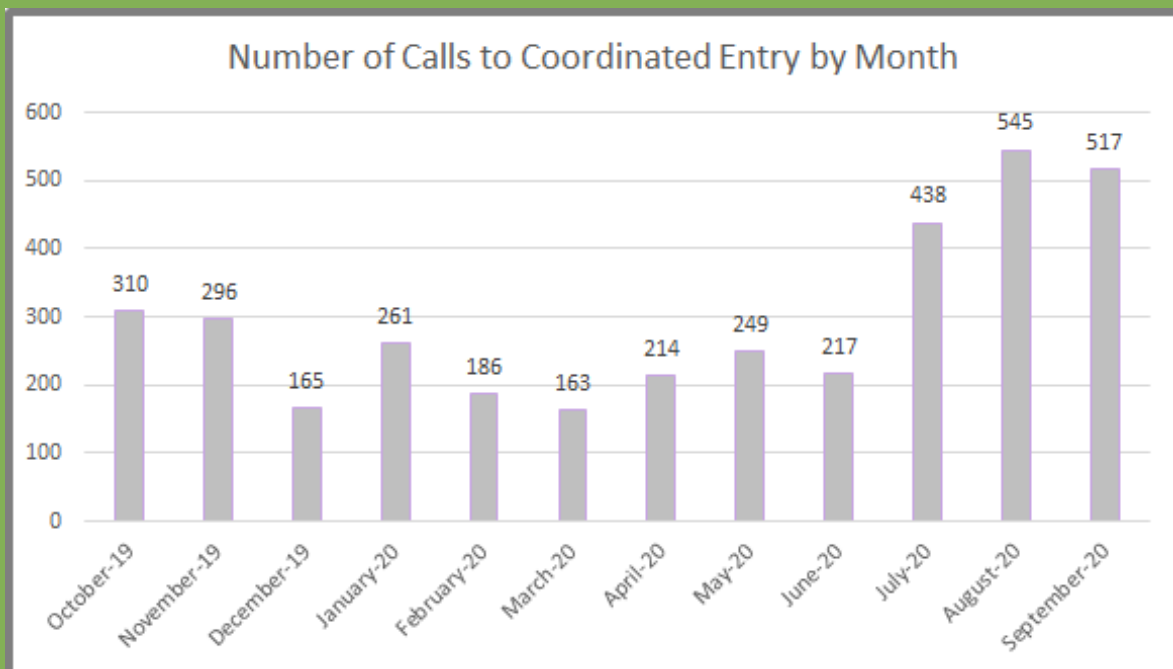


If you are already connected to services through another agency and you are homeless, your case manager can complete our Community Referral form for us to follow up with you.

Households experiencing a housing crisis can engage with the Coordinated Entry System as outlined above. Coordinated Entry staff will provide resources, and conduct an assessment to see if CES is an appropriate fit to support the household in resolving their homelessness.



Coordinated Entry Phone Line



The Coordinated Entry phone line is a dedicated number that persons who are in a housing crisis can call to obtain resources. Those households that meet HUD Homeless Definition criteria are further assessed and connected to programming within the Out-Wayne CoC.

3,030

Unique Households Contacted the CES Phone Line

Compared to 2,541 in 2019

77

Households Referred to Veteran Programs

604

Households Referred to Homeless Prevention

271

Homeless Families Referred to Shelter

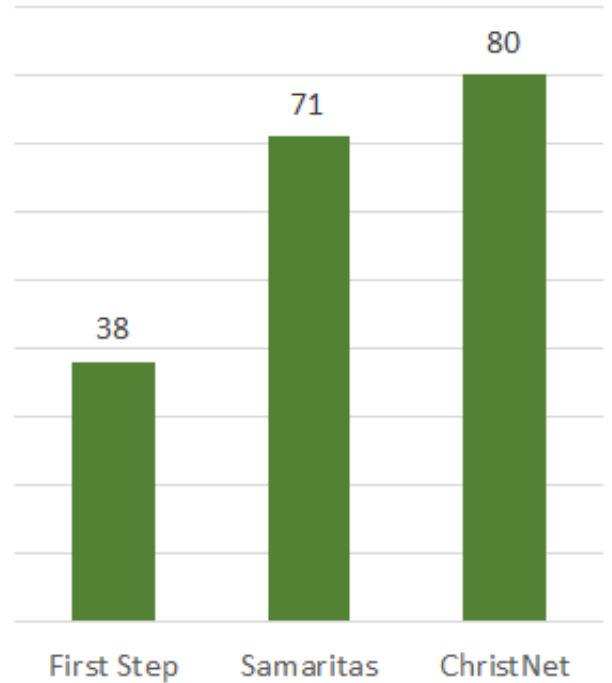
Emergency Shelter



The Out-Wayne CoC has three shelters that provide emergency housing: one family shelter, one single adult shelter, and one domestic violence shelter. Households who enter shelter are directly connected to the Coordinated Entry System & screened for housing assistance programs.

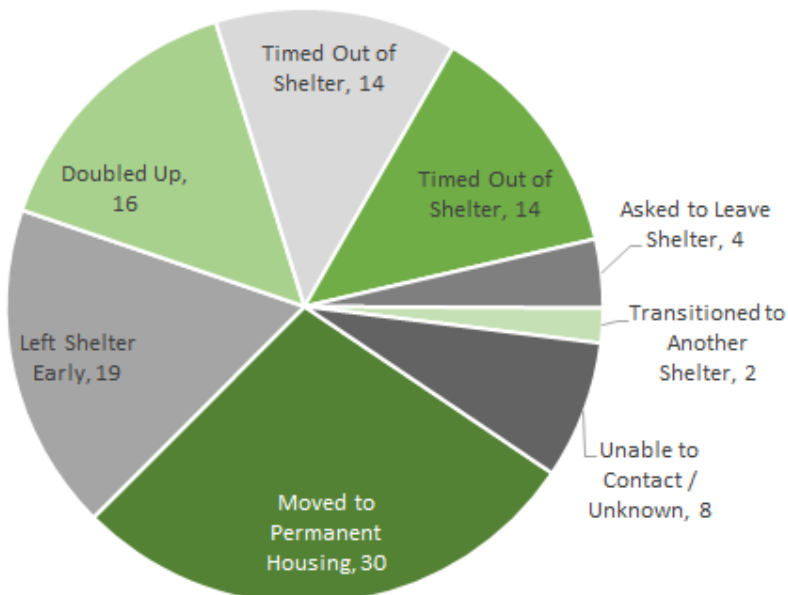


Coordinated Entry Eligibility Screenings Submitted

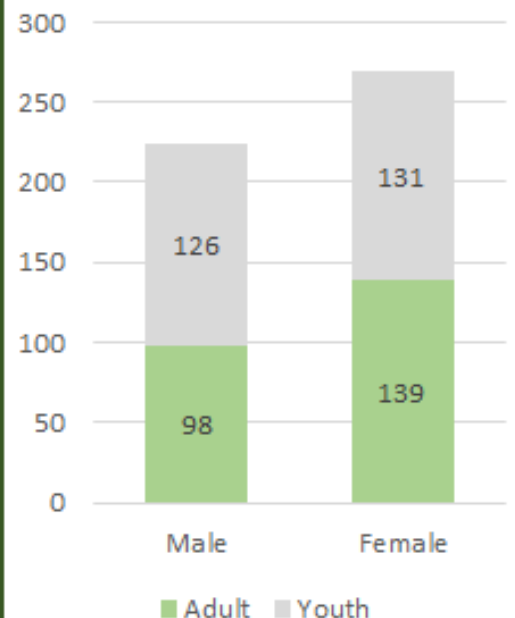


238 households served

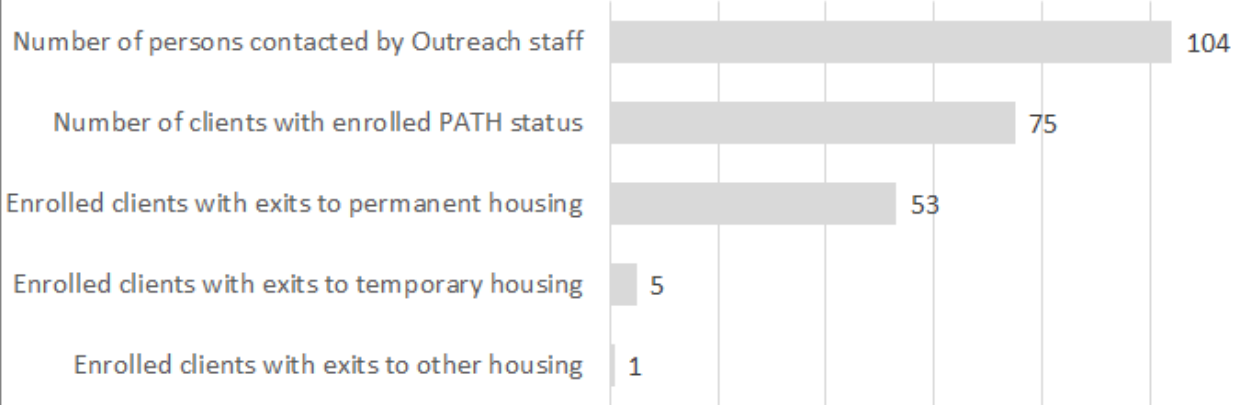
Status of Shelter Clients Who Did Not Receive CoC Housing Assistance



Households by Gender & Age



Street Outreach - Persons Served



What is Street Outreach?

Street Outreach serves any household that may be living on the streets, in their vehicle, or otherwise "sleeping hard." The Projects for Assistance in Transition from Homelessness (PATH) program is a housing-focused outreach program. The goal of PATH is to identify and engage the community's most vulnerable individuals experiencing homelessness and link them to housing and supportive services. PATH targets those individuals who often have long histories of homelessness and who also meet disability criteria.

The Street Outreach team expanded to non-traditional work schedules this past year in order to provide increased accessing to our programming. Services were impacted during the beginning of the COVID-19 pandemic which required the team to serve more clients virtually. Regular outreach resumed when PPE was readily available for staff and clients. Even with the impacts of COVID-19 our staff increased their persons contacted from 73 in FY 2019 to 104 in FY 2020.

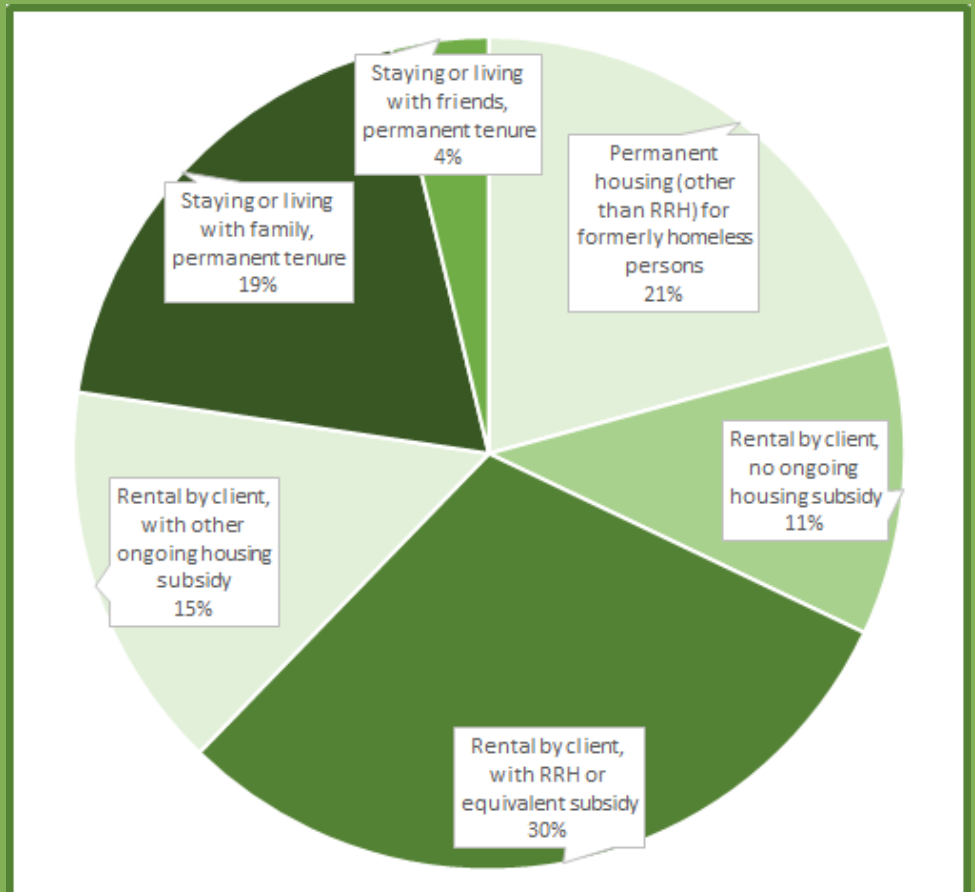


79%

of PATH
Enrolled Clients
Obtain Housing
at Exit

27

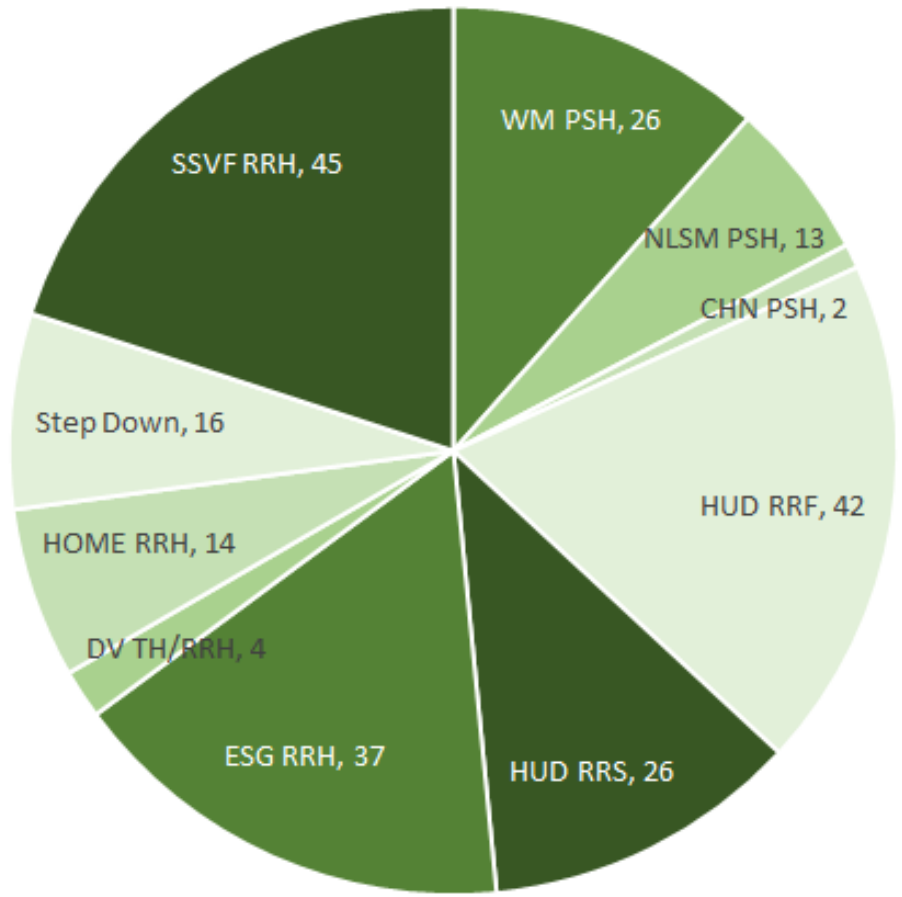
Households
Reported being
Chronically
Homeless



Breakdown of Permanent Housing Destinations

Housing Referrals & Initiatives

The Out-Wayne CES added 364 literally homeless households to the By-Name Lists in FY 2020. The pie chart shows a breakdown of households referred to specific CoC housing programs. A total of 225 households received a referral to obtain stable, affordable housing with case management supports.



The increase in CoC referrals compared to the FY 2019 number of 92 referrals is attributed to the addition of housing programs from our NOFA process, as well as additional CARES funding received as a result of the COVID-19 pandemic relief funds.

2.5 times more referrals than in FY 2019

